

# Achieving

# meaningful use





## Abstract

As part of the American Recovery and Reinvestment Act of 2009, the Federal Government laid the groundwork for the nationwide implementation of electronic health records (EHR) systems as a measure to improve patient care, reduce healthcare costs, and increase the level of overall public health. The Health Information Technology for Economic and Clinical Health (HITECH) program requires providers to demonstrate meaningful use (MU) of an electronic health record system to be eligible for monetary incentives. The implementation of EHR and compliance with meaningful use regulations, should be a top priority for all eligible healthcare professionals (EPs).

To demonstrate meaningful use, providers must attest through certified electronic health record software, such as AdvancedMD, which allows providers to comply with federal meaningful use regulations and thus qualify for monetary incentives.

### Understanding the benefits of EHR

The American Recovery and Reinvestment Act of 2009 provides reimbursement incentives for eligible professionals through the Centers for Medicare and Medicaid Services over several years if they demonstrate meaningful use of an EHR. The implementation of EHR systems is not intended solely to advance technology, but rather to improve patient care and population health while reducing the overall cost of healthcare. The implementation of an EHR system is a move toward a more efficient and complete healthcare system. Access to complete health histories allows both providers and patients to make better-informed decisions about treatment and health management.

#### Complete & accurate information

Healthcare professionals may access complete and accurate patient health history immediately through EHR systems. Quick, reliable access to patient information and history allows providers to assess potential side effects and interactions early in treatment process before complications occur.

#### Patient empowerment

Patients who have access to doctors' orders, test results, and prescribed treatments are more likely to follow medical advice. A patient access portal to view electronic records is a valuable step to empowering patients and improving population health.

#### Better access to information

EHR retrieval is almost instantaneous, which is especially important in emergency situations. Eliminating the need for manual file retrieval and test result phone calls, EHRs increase the quality of care, as health information is readily available.

# AdvancedMD EHR features streamline meaningful use processes:

- The ONC-ATCB certified EHR status is in compliance with government MU guidelines.
- Tools are specifically designed to meet the core objectives of MU.
- Software workflow is user-friendly for both healthcare providers and office staff.
- The attestation process is more easily accomplished to achieve CMS monetary incentives through MU reporting.
- Freedom to practice remotely is facilitated through iPad and other devices that utilize cloud software and cloud storage.
- The all-in-one software suite approach maximizes efficiency and increases revenue.

# Are eligible providers participating?

Physicians began receiving monetary incentives through the Medicare and Medicaid EHR Incentive Programs in May 2011. EHR early adopters are complying with new meaningful use regulations, but the majority of eligible providers have not taken advantage of the federal incentive program. Eligible providers may apply for federal incentive monies through their certified medical software or with their state Medicaid program. AdvancedMD will streamline the incentive application process and meaningful use reporting for your practice, allowing you to receive reimbursement as early as possible.

# Meeting deadlines for meaningful use incentives

EPs must meet specific deadlines for implementation and attestation to qualify for Medicare and Medicaid incentives. With monetary incentive payouts up to \$44,000 over five years for Medicare EHR Incentive Program and up to \$63,750 through Medicaid EHR Incentive Program, meeting established deadlines is critical. Additionally, these incentives decrease each year compounding the importance of applying early. EPs must adopt certified EHR technology, such as AdvancedMD, and use it to achieve specific objectives.

The underlying purpose for the three stages requires: "The collection of specific quality measures: in particular, 6 outpatient quality measures that will have to be collected and reported to meet these criteria. The Stage 2 criteria for quality measures will raise the bar further. Broadly, the goal is that Stage 2 will encourage providers to begin improving process, whereas Stage 3 will result in improved outcomes."



"The underlying purpose for the three stages requires: 'The collection of specific quality measures...'"

#### Stage 1: 2011-2012

- Electronically capturing health information in a standardized format
- Using that information to track key clinical conditions
- Communicating that information for care coordination processes
- Initiating the reporting of clinical quality measures and public health information
- Using information to engage patients and their families in their care

#### Stage 2: 2014

- More rigorous health information exchange
- Increased requirements for eRx and incorporating lab results
- Electronic transmission of patient care summaries across multiple settings
- More patient-controlled data

#### Stage 3: 2015

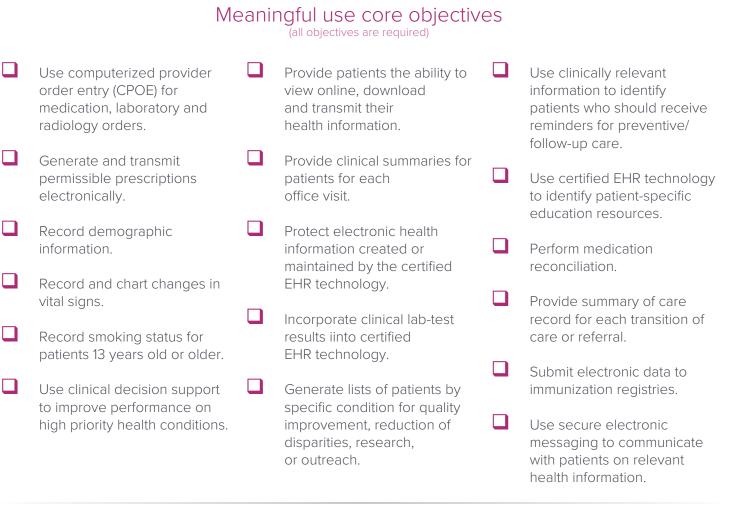
- Improving quality, safety, and efficiency, leading to improved health outcomes
- Decision support for national high-priority conditions
- Patient access to self-management tools

http://www.healthit.gov/providers-professionals/ how-attain-meaningful-use

### Understanding Stage 2 Requirements

Providers who have already met Stage 1 requirements can begin reporting compliance with Stage 2 meaningful use objectives. Stage 2 focuses on many Stage 1 requirements, however, many optional objectives will become mandatory, including a special focus on electronic health record exchange with patients and other providers.

# Providers applying for stage 2 must meet 17 core objectives & a minimum of 3 menu objectives



Submit electronic syndromic surveillance data to public health agencies.

Record electronic notes in patient records.

#### Menu objectives (Minimum of 3)

- Imaging results accessible through CEHRT.
- Record patient family health history.

Report cancer cases to a State cancer registry.

Identify and report specific cases to a specialized registry (other than a cancer registry).

# Avoiding potential penalties

Providers who do not prove meaningful use of an EHR system may stand to lose substantial compensation through Medicare payment reductions. Medicare providers who fail to prove meaningful use, even if they have implemented an EHR system, will be penalized beginning January 2015. The percentage decreases by one percent in 2015 and continues through 2017 with an additional one percent decrease in reimbursement amounts per year.

(Possible penalties may continue through 2019, although this has not been officially stipulated).

Although there are currently no penalties associated with Medicaid, if Medicaid providers don't comply with EHR requirements by the end of 2014, the revenue they receive under Medicare will also be subject to the existing adjusted fee schedule.<sup>7</sup> Payment adjustments have already been imposed for Medicare providers who do not utilize ePrescribing— MU penalties will compound revenue loss.

Early adopters of EHR systems are more likely to meet meaningful use deadlines and receive federal incentives. Many industry professionals are concerned that late adopters will be unable to obtain, implement, and manage their electronic record system by the established deadlines. Providers risk being added to waiting lists or paying elevated prices as deadlines approach and software companies try to meet increasing demand.

The best way to avoid fee adjustments and penalties is to implement EHR software as early as possible and ensure adequate time and resources for meeting meaningful use requirements. AdvancedMD makes it easy to start the EHR process now. Practitioners who invest in the system early will avoid the last-minute rush and headache before federal deadlines.

### AdvancedMD as a powerful tool in meaningful use

The Department of Health and Human Services outlines the criteria required to prove meaningful use of electronic health records. The criteria are varied and include many stipulations, which can be cumbersome to navigate. ADP AdvancedMD EHR is a certified, cloud suite that meets Meaningful Use criteria while streamlining the organizational processes of your practice.

#### Consider some features that comply with MU stipulations:

- Patient Portal permits the patient to log in remotely to see recommendations and treatment plans, encouraging the patient to be more involved in their health.
- Interoperability exchanges medical information and records securely between providers and care facilities (available in a future release).
- ePrescribing allows quick transmission of prescriptions to pharmacies and management of medications to reduce risk.
- Patient encounter provides the electronic charting feature of the EHR including an eNote library, integration with Microsoft Word, and incorporation of charts.
- Clinical quality measures enable tracking and reporting with ease.
- HealthWatcher<sup>™</sup> serves as a reminder for follow-up visits and encourages preventive care.
- Remote access allows a provider to access a patient's records anywhere with Internet access.
- Electronic record submission makes the federal incentive application process easy (available in a future release).
- Quality reporting feature captures quality data during routine visit documentation.

# Achieving Results

Healthcare providers are already experiencing the benefits of electronic health records. AdvancedMD allows practices to meet and attest to MU criteria while providing tools to manage your day-to-day operations. The details of patient care and documentation are streamlined into one secure electronic health record, which maximizes efficient use of time and money. Claims reimbursement results in a 95% first-pass claims approval rate and boosting your long-term revenue. Additionally, as providers attest to MU compliance, they receive monetary bonuses up to \$44,000 from the Medicare Incentive Program and \$63,750 through Medicaid Incentive program.

When your healthcare office implements AdvancedMD EHR and practice management tools, all aspects of billing, claims, coding, and EHR are unified into one powerful package.



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