

# Flexible & Transparent Billing

Backed by powerful software & insightful expertise.



Advanced**MD**



## Your Practice

### Pre-visit/Visit

#### Appointment scheduler.

Our easiest way to keep a balanced schedule to meet physician expectation and staff capacity despite no-shows and cancellations.

#### Insurance merchant services & card capture.\*

Our secure and personalized payment solution simplifies the credit card payment process with balanced integration for greater efficiency.

#### Capture patient photo.

Photos help you gain instant patient recognition and are automatically available across all areas of AdvancedMD. Flexible options include iPad/iPhone, Practice Management and EHR.

#### Automated reminders.\*

Available via txt, phone and email, our robust, broadcast messaging tool helps you plan, manage and deliver your communications to patients.

#### Eligibility checking with updates.

Know patient coverage before the appointment with batch processing and ad-hoc verification.

#### Collect copay & outstanding balance.

Patient portion and copay amounts are calculated for you so you can quickly collect payment during the check-in or checkout process.

#### Integrated EHR & PM.

All AdvancedMD technologies are unified to provide a seamless user experience and ensure your clinical and business functions work harmoniously together.

\* Additional cost may apply

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Only our processes are optimized to yield maximum reimbursement with minimal impact to your workflow.

## Our Services

### Claim Submission

95% first-pass clean claim acceptance\*\*

Paper claim filing

Monitor error trends

Create custom practice specific edits

### Payment Posting

Process ERAs

Post paper EOBs

Post patient statement payments

24-hour payment posting

Dedicated payment team performing around-the-clock payment posting.

### Denial Management & A/R Follow-up

Experience you can count on

Billers with experience are able to provide optimal turnaround with timely reimbursement.

Manage claim denials, rejections & exclusions.

We provide transparency at the visit level with action notes documented and easily visible.

Ensure no claim is left behind.

Our teams work from alerts automatically triggered by no payment to ensure nothing slips through the cracks.

Write & file claim appeals

Draft medical necessity letters

### Communication

Integrated Fax

Automation improves productivity as you are able to replace a labor-intensive, cumbersome and expensive manual paper processes with an efficient, HIPAA-secure technology that can unify your entire practice workflow.

Simple Integrated Worklist

Communicate with your billing team on claims/action items seamlessly inside AdvancedMD.

Wellness Checks

Monthly cadence calls with your billing team to ensure peak performance.

### Patient Billing

Prepare & send:

- Statements
- Soft collection letters
- Notifications

Patient-specific statement cycles

Past due reporting

Best practices guidance

Patient call center (Where available)

Electronic Statements with Click-To-Pay option\*\*\*

### Transparency

12-hour support

Periodic review of practice financial health:

- Carrier results
- Claim results
- Financial results
- Patient performance

Real-Time reports.

Stay informed more frequently

Monthly reports.

Insight to all aspects of your practice

Customizable reports.

AdvancedInsight is our industry-renowned practice analytics and reporting suite that lets you easily manage your financial performance with business intelligence to make informed decisions.

Dedicated RCM technical support team

Dedicated team that provides support specifically to RCM clients.

\*\* Acceptance does not guarantee payment

\*\*\* Requires Open Edge