

ARTIFICIAL INTELLIGENCE IN HEALTHCARE

We are working to empower smarter care. Our Al strategy is focused on delivering intelligent tools that may enhance efficiency, elevate the user experience, drive quality outcomes — aiming to fuel growth through data-driven insights and automation.



Increase automation with Al Clinical Assistant

Al Clinical Assistant is a thoughtfully designed, unified suite of tools designed to automate manual processes, help reduce administrative burden, enhance quality of care, and fit into your workflow. At a time when clinicians typically spend more time documenting than delivering care, our Al Clinical Assistant brings focus back to what matters most: your patients. And you're able to take back your pajama time.

Al-Assisted Pre-Visit Summary

Generate Pre-visit Summaries using Al Clinical Assistant. Experience a clear, concise view of the patient's recent medical history—before the appointment. By pulling together notes, labs, medications, allergies, and risk factors, this feature helps clinicians better focus on delivering informed, personalized care. Summaries can be generated from the Timeline view or the EHR Single-column Scheduler. After the Pre-visit Summary is generated, you can regenerate once (if needed).

Ambient Listening & Transcription

Ambient listening and scribing that automatically creates documentation. When enabled, during the visit, Al transcription captures your natural conversation. You're always in control and can record, pause, or stop recording at any time. Our Al Clinical Assistant uses ambient listening coupled with a leading medical dictionary designed to understand medical language. Al filters speech for relevancy and speaker changes.

After the visit ends, choose to have AI generate your transcript into any of five full-dynamic note formats.

- Sharable Visit Summary
- SOAP
- Psychiatric Evaluation
- Medication Management
- Treatment Plan

Once the document is generated, you can regenerate once (if needed).

Quickly review the note, make needed edits & sign.

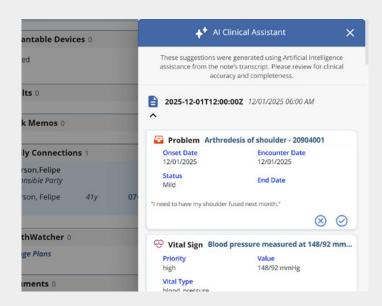
What used to take up to 15 minutes can now take just a few moments. Documentation becomes automated on our high-performing platform at a low cost that may generate immediate ROI.

Al Clinical Assistant is available for desktop. Coming soon for mobile, and telehealth. Pre-order today to be first in line to adopt this expanded functionality.

-COMING SOON-

AI CLINICAL ASSISTANT ACTION ITEMS

Al Clinical Assistant also analyzes your visit transcript and generates suggested Chart updates for the patient chart, reducing manual chart entry during or after each visit.



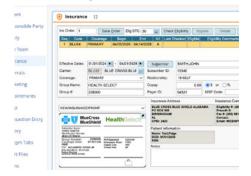
Automate Patient Intake of Insurance Cards in Practice Management & Patient Engagement

Al facilitates a smooth insurance capture process. Scan and import insurance card images directly into the patient's chart. You can also capture details from images submitted by patients. Al populates related details, including matching available carrier and subscriber records. If the image is missing information or multiple options exist, you can edit the record on the spot. Captured data includes:

- Effective Start Date
- Carrier
- Subscriber
- Subscriber ID
- Group Name
- · Group Number

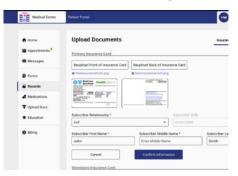


Practice Management



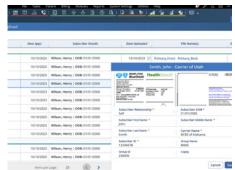
Inside the chart files, select scan or import. If an insurance card is selected the OCR process runs automatically and populates the corresponding fields. The insurance card image is visible, helping you verify accuracy.

Patient-uploaded Insurance Images



Patients upload insurance cards through the intake, online scheduling, telehealth workflows as well as inside the patient portal. Patients are prompted to choose the type of Insurance card coverage (primary, secondary, or tertiary) and then upload front and back images of the card. After cards are valoaded, outlents confirm subscriber information.

Patient Worklist



After insurance cards are uploaded, they can be managed on the worklist. Single or bulk actions can be taken to approve or deny coverage.

Choose a record, enter the correct carrier, verify all data mapped correctly, and save.

