

ONLINE HEALTHCARE PAYMENTS ARE THE FUTURE

U.S. consumer healthcare costs are rapidly increasing to the tune of \$491.6 billion, or \$1,650 per person for out-of-pocket costs, by 2025. This increase in consumer healthcare spending is translating into a higher demand for online payment solutions—especially after the Covid-19 pandemic—when more people turned to the internet to shop, pay bills, and conduct their work.

74%

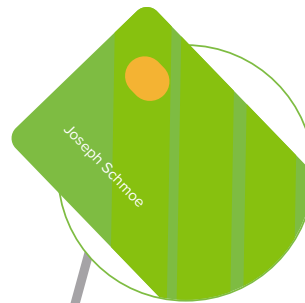
Consumers prefer online payments for medical bills



MILLENNIALS ARE DRIVING MORE ONLINE PAYMENTS

80% of millennials want digital payment platforms for medical bills

74% of millennials would switch providers for a better healthcare payments experience

**1 in 3**

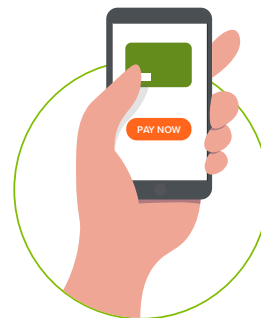
Consumers started using digital payment tools in the past six months

57%

Consumers prefer electronic communications for medical bills (email, text, in-app)

**32%**

People will pay their medical bill within 5 minutes of getting a text about it



IMPROVE YOUR COLLECTION RATE & PATIENT EXPERIENCE

CONVENIENT ONLINE PATIENT PORTAL & TEXTING FOR EASY & FAST ELECTRONIC PAYMENTS.

ePayments from AdvancedMD helps patients pay their outstanding medical bills more easily. Give them a clear picture of what is owed and a simple text or email reminder to pay you. Patients enjoy the convenience of being able to pay from an online service where they can manage payments and track their statements.

MULTIPLE BILLING & STATEMENT OPTIONS

Use our ePayments solution or choose an automated print and mail service, or you can print in-office. We support several ways to collect payments from patients: online, at the office, payment plan, credit-card-on-file, and phone-in payments.

Karen

Your statement is ready to view!

Please use the link below to view your statement online.

You can also pay your balance in part or in full.

[View Statement](#)

SEND TEXT-TO-PAY REMINDERS

Get speedy delivery of payments after texting patients a link to their bill. Nearly 50% of consumers will pay a bill within an hour of receiving a "payment due" notification if they receive the reminder through their preferred digital channel.

The screenshot shows a patient portal interface. At the top right is a "Log In" button. Below it, there's a "Pay Now" section with a "Total Balance: \$137.71" and a "Statement Balance: \$137.71". There are radio buttons for "Total Balance", "Statement Balance", and "Custom Amount: \$0.00". A "Make Payment" button is on the right. Below this, there's a link to "Join our Patient Portal" and a "Log In or Create Account" button.

AVAILABLE AS A STANDALONE PAYMENT PORTAL

Our secure electronic payment portal can be used with or without our patient portal. Patients can access their outstanding balance, pay in full, a partial payment or their now-due amount from a payment plan. A receipt is emailed automatically. All transactions are tracked and managed within AdvancedMD.

Hello Marc, a statement from Arches Medical Center is available to pay online:

Advanced MD | Patient Portal

advmd.co